

Dear Customer

**Denmead Post Office®**  
**Southern Co-op, Hambledon Road, Denmead, Waterlooville, PO7 6NU**

**Decision - Branch Relocation**

Thank you for taking the time to provide feedback on our proposal for the above Post Office. I am writing to confirm that we will be proceeding with the relocation of the above branch to the new Southern Co-op site in Hambledon Road, Denmead, Waterlooville, PO7 6NN.

I received a small number of comments from customers and local representatives during the consultation period, all in support of the move. I have carefully considered my original proposal and the feedback received. I am confident that the new service is suitably located and will meet the needs of our customers in the local community. This move will secure Post Office services to the local community in the longer term

The current branch will close on 25 May 2011, with the new branch opening on 27 May 2011. Full details of the new service, including the range of facilities, opening hours, car parking, route and access, are provided at the end of this letter. During this short period of closure customers requiring Post Office facilities may use any convenient Post Office service. Details of two alternative Post Office services are provided below for your convenience:

- Hart Plain branch, 6 Hambledon Parade, Waterlooville, PO7 6XE
- Waterlooville branch, 25-27 Wellington Way, Waterlooville, PO7 7ED

This change to the Post Office network is being carried out in accordance with the Code of Practice for changes to the network, as agreed with Consumer Focus, the national consumer organisation. A full copy of the Code of Practice is available on our website at [www.postoffice.co.uk/networkchange](http://www.postoffice.co.uk/networkchange), and selecting Network changes, or by contacting us at the address provided at the end of this letter. Thank you for considering our proposal. We hope that you and our customers will continue to support your local Post Office branch.

Yours faithfully



**Stewart Swabey**  
**Field Change Advisor**

**How to contact us:**

✉ Post Office Limited  
c/o National Consultation Team  
PO Box 2060  
WATFORD  
WD18 8ZW

✉ [consultation@postoffice.co.uk](mailto:consultation@postoffice.co.uk)






**For further information contact:**

☎ Customer Helpline: 08457 22 33 44  
Textphone: 08457 22 33 55

💻 [www.postoffice.co.uk](http://www.postoffice.co.uk)

Post Office Limited can provide information and receive comments (where appropriate) in alternative formats, for example, to assist the visually impaired. To obtain further specific information, please contact the customer helpline on 08457 22 33 44 or textphone 08457 22 33 55.

Details of the new service:

<p>Denmead branch Southern Co-op Hambledon Road Denmead Waterlooville PO7 6NN</p> <p> <b>Opening times</b></p> <table border="1" data-bbox="159 891 563 969"> <tr> <td>Mon to Fri</td> <td>09:00 – 17:30</td> </tr> <tr> <td>Sat</td> <td>09:00 – 12:30</td> </tr> </table>	Mon to Fri	09:00 – 17:30	Sat	09:00 – 12:30	<p> <b>Services</b> The same range of services will continue to be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.</p> <p> <b>Access and facilities</b> The premises will have access via a ramp, with a handrail and a wide automatic door. Internally, there will be a low-level serving counter, a low-level writing desk, a hearing loop and space for a wheelchair.</p>	<p> <b>Transport/parking</b> Parking facilities are available outside the premises.</p> <p> <b>Route</b> These premises are located approximately 100 yards away from the current service, along level terrain.</p>
Mon to Fri	09:00 – 17:30					
Sat	09:00 – 12:30					